





# What Do Researchers Want?

A Qualitative Faculty Study

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# Who and What We Studied

- 11 Faculty researchers
  - 8 from History
  - 2 from Literature
  - 1 from Cultural Anthropology
- 27 different interfaces
  - Chosen by the researchers

*“Select 1-3 primary source interfaces for which you have the most feedback to offer”*





# Our Questions

Show us how you typically work with each site:  
***“walk us through your process”***

- What is good or bad about each step?
- How important is that?
- How do you collect information
- How do you organize it for use

*and...*

***What would help?***



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# What We Discovered

## Researchers need:

- **Help with searching!!**
  - *Good browse options*
  - ***Fuzzy search capability***
  - *Standardized search support*
  - ***Better instructions on how to search***
  - *Full text*
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# What We Discovered

## *Heavy dependence on refining searches*

- date ranges
- type of content
  - primary or secondary sources
  - media type
  - genre
- source location
- full text



# What We Discovered

## *Most helpful metadata:*

- Location
- Description
- Creator
- Date



Researchers want to sort by (creation) date!





# What We Discovered

## Researchers need:

- ***Notifications of new content***
  - *Notifications of new projects and interfaces*
  - ***Scope and coverage indicators***
  - *Citations within PDFs*
  - ***Author & Title in downloaded file name!***
  - An organized way to store and locate downloads
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# What We Discovered

## Researchers need:

*A method to compile locally, in a single searchable, modifiable document:*

- selected text
- transcriptions
- citations
- images, and
- researcher comments

*-- from various sources*







# Feedback is a very good thing



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